

**APPROVAL IN ACCORDANCE WITH GENERAL CONDITION 11
AS NOTIFIED UNDER SECTION 48(1) OF THE
COMMUNICATIONS ACT 2003**

The British Approvals Board for Telecommunications (BABT),

- being an Approval Body as referenced in General Condition 11 contained within the OfTel Notification dated 22 July 2003 under Section 48(1) of the Communications Act 2003 (hereinafter referred to as "the Act"),
- having on 15 January 2004 given notice to such persons as BABT considers appropriate of a proposal to give this approval,
- and having considered any representations received from such persons by 16 February 2004,

hereby approves, in accordance with the General Condition, the Total Metering and Billing System operated by British Telecommunications PLC ("BT") which is used to provide the Public Electronic Communications Services listed in Section A, subject to the conditions listed in Section B which must be complied with if this approval is to apply.

A. Public Electronic Communications Service(s) within the scope of this Approval

1. FeatureNet

Other services may be available but which are not within the scope of this Approval

B. Conditions which must be complied with if this Approval is to apply:

1. BT shall advise BABT promptly if there is any reason to believe the requirements of the Oftel Metering and Billing Direction, dated 22 July 2003 (the "Direction") are not being met in relation to this Approval;
2. BT shall ensure that any proposed changes to the approved Total Metering and Billing System (TMBS) are appraised before being implemented in order to establish that the TMBS will continue to meet the requirements of the Direction;
3. BT shall maintain a documented quality system that continues to comply with the BABT requirements;
4. BT shall provide to BABT, using measures accepted by BABT and in the manner agreed with BABT, regular monthly evidence to indicate whether or not the performance of the approved TMBS continuously complies with the requirements of the Direction;
5. BT shall permit access to all relevant personnel and facilities at the reasonable request of BABT in order to ensure the regular audit of the approved TMBS;
6. No later than 1 March 2005 BT shall submit to BABT an application for continuation of approval of the TMBS which is used to provide the Public Electronic Communications Services listed in Section A that will be in service after 31 March 2005.

C. Documents Relating to this Approval

1. Communications Act 2003
2. Notification under Section 48(1) of the Communications Act 2003 (setting general conditions under section 45 of the Communications Act 2003), dated 22 July 2003
3. The Oftel Metering and Billing Direction, dated 22 July 2003

The Interpretation Act 1978 shall apply for the purpose of interpreting this approval as if it were an Act of Parliament. Any word or expression used in this Approval shall unless the context otherwise requires have the same meaning as it has in the Act or in related documents