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Metering and Billing Approval Certificate

This certificate is issued to

Kingston Communications – Part of the KCOM group

of

**37 Carr Lane
Hull
HU1 3RE**

to certify that the Total Metering and Billing System used by the above company for providing the following Public Electronic Communications Services

Dialled Public Switched Telecommunications Network Calls
Operator Controlled Public Switched Telecommunication Network

has been found to comply with

APPROVED
The Ofcom Metering and Billing Direction, issued 22 July 2003
(re-issued as Annex 4 to the Ofcom statement, dated 15 July 2008
entitled “The Ofcom Metering and Billing Scheme”)

Signed

Issue Date 5 March 2009 (Renewal)

Initial Approval Date: 30 November 2005

On Behalf of BAPT

Number BAPT/09/MET0054

This certificate has been issued by the British Approvals Board for Telecommunications in accordance with the Metering and Billing Approval Scheme of the British Approvals Board for Telecommunications. Conditions for the validity of this certificate, if any, are listed in the Annex. This certificate is not transferable and remains the property of BAPT.

This certificate is valid from 5 March 2009 until not later than the end of December 2010
The latest information on the status of this Approval can be found at <http://www.babt.com>

**APPROVAL IN ACCORDANCE WITH GENERAL CONDITION 11
AS NOTIFIED UNDER SECTION 48(1) OF THE
COMMUNICATIONS ACT 2003**

The British Approvals Board for Telecommunications (BABT),

- being an Approval Body as referenced in General Condition 11 contained within the Ofcom Notification dated 15 July 2008 under Section 48(1) of the Communications Act 2003 (hereinafter referred to as “the Act”),
- having on 30 January 2009 given notice to such persons as BABT considers appropriate of a proposal to give this approval,
- and having considered any representations received from such persons by 2 March 2009

hereby approves, in accordance with the General Condition, the Total Metering and Billing System operated by Kingston Communications – Part of the KCOM group (“KC”) which is used to provide the Public Electronic Communications Services listed in Section A, subject to the conditions listed in Section B which must be complied with if this approval is to apply.

A. Public Electronic Communications Service(s) within the scope of this Approval

1. Dialed Public Switched Telecommunications Network Calls (excluding the meter pulsing facility on exchange lines)
2. Operator-controlled Public Switched Telecommunications Network Calls

Other services are available but which are not within the scope of this Approval.

B. Conditions which must be complied with if this Approval is to apply:

1. KC shall advise BABT promptly if there is any reason to believe the requirements of Annex 4 of the Ofcom Metering and Billing Direction, dated 15 July 2008 (the "Ofcom Direction") are not being met in relation to this Approval;
2. KC shall ensure that any proposed changes to the approved Total Metering and Billing System (TMBS) are appraised before being implemented in order to establish that the TMBS will continue to meet the requirements of the Direction;
3. KC shall provide to BABT, using measures accepted by BABT and in the manner agreed with BABT, regular monthly evidence to indicate whether or not the performance of the approved TMBS continuously complies with the requirements of the Direction;
4. No later than 1 December 2010 KC shall submit to BABT an application for continuation of approval of the TMBS which is used to provide the Public Electronic Communications Services listed in Section A that will be in service after 31 December 2010.

C. Documents Relating to this Approval

1. Communications Act 2003
2. Notification under Section 48(1) of the Communications Act 2003 (setting general conditions under section 45 of the Communications Act 2003), dated 15 July 2008
3. The Ofcom Metering and Billing Direction, dated 15 July 2008

The Interpretation Act 1978 shall apply for the purpose of interpreting this approval as if it were an Act of Parliament. Any word or expression used in this Approval shall unless the context otherwise requires have the same meaning as it has in the Act or in related documents