

## **NOTICE OF CONSULTATION**

### **TalkTalk Telecom Limited**

The British Approvals Board for Telecommunications ("BABT"), being an Approval Body as referenced in General Condition 11 contained within the Notification dated 15 July 2008 under Section 48(1) of the Communications Act 2003 hereby gives notice that:

#### **BABT**

- having appraised the Total Metering and Billing System ("TMBS") operated by TalkTalk Telecom Ltd ("TTL") used to provide the Public Electronic Communications Services listed in Section A on page 2 of this Notice
- having reviewed analyses of measurements of the performance of the TMBS made over a period of twelve months
- having determined that the TMBS is compliant with the requirements of The Oftel Metering and Billing Direction, issued 22 July 2003 (re-issued as Annex 4 to the Ofcom statement, dated 15<sup>th</sup> July 2008 entitled "The Ofcom Metering & Billing Scheme").
- intends to renew the Approval initially given on 8 March 2006 to TTL in accordance with General Condition 11 of the General Conditions of Entitlement dated 22<sup>nd</sup> July 2003 and amended 15<sup>th</sup> July 2008, amendment located in attached link <http://www.ofcom.org.uk/telecoms/groups/mandb/docs/gc11.pdf>
- the Approval so given will be that reproduced on pages 2 and 3 of this Notice, dates to be completed as and when the Approval is actually given
- the effect of the Approval will be to allow TTL to keep in service its Total Metering and Billing System(s) for all services listed in Section A on page 2 of this Notice.

Representations with regard to this Notice must be sent to BABT by 29<sup>th</sup> June 2009. Please note that such representations will be placed in the public domain. If you wish all or part of your submission to remain confidential, please identify those parts in a covering note.

Please email or send comments in writing, quoting reference MET.0026 to:

Michele Gibson  
BABT  
Balfour House  
Churchfield Road  
Walton-on-Thames  
Surrey  
KT12 2TD

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**APPROVAL IN ACCORDANCE WITH GENERAL CONDITION 11  
AS NOTIFIED UNDER SECTION 48(1) OF THE  
COMMUNICATIONS ACT 2003**

The British Approvals Board for Telecommunications (BABT),

- being an Approval Body appointed by Ofcom
- having on <date to be inserted> given notice to such persons as BABT considers appropriate of a proposal to give this approval,
- and having considered any representations received from such persons by <date to be inserted>,

hereby approves, in accordance with General Condition 11, the Total Metering and Billing System operated by TalkTalk Telecom Ltd ("TTL") which is used to provide the Public Electronic Communications Services listed in Section A (below), subject to the conditions listed in Section B which must be complied with if this approval is to apply.

**A. Public Electronic Communications Service(s) within the scope of this Approval**

The **Talk Talk Onetel** Total Metering and Billing System used by the above company for providing the following:

1. Voice Calls (fixed and mobile)
2. Post-pay Mobile, SMS Text Messaging, Roaming
3. Internet Service Provision (narrowband only)
4. End-User Operator calls as defined in the annex
5. Bundled Minutes (a fixed charge for all calls of a particular type)
6. Fees for Regular Services

for consumer customers

Other services are available but which are not within the scope of this Approval.

**PROPOSED APPROVAL**

**B.** Conditions which must be complied with if this Approval is to apply:

1. TTL shall advise BABT promptly if there is any reason to believe the requirements of Annex 4 of the Ofcom Metering and Billing Scheme Statement, dated 15 July 2008 (the "Ofcom Direction") are not being met in relation to this Approval;
2. TTL shall ensure that any proposed changes to the approved Total Metering and Billing System (TMBS) are appraised before being implemented in order to establish that the TMBS will continue to meet the requirements of the Direction;
3. TTL shall provide to BABT, using measures accepted by BABT and in the manner agreed with BABT, regular monthly evidence to indicate whether or not the performance of the approved TMBS continuously complies with the requirements of the Direction;
4. No later than 1 December 2010 TTL shall submit to BABT an application for continuation of approval of the TMBS which is used to provide the Public Electronic Communications Services listed in Section A that will be in service after 31 December 2010.

**C. Documents Relating to this Approval**

1. Communications Act 2003
2. General Condition 11 of the General Conditions of Entitlement dated 22<sup>nd</sup> July 2003 and amended 15<sup>th</sup> July 2008, amendment located in attached link  
<http://www.ofcom.org.uk/telecoms/groups/mandb/docs/gc11.pdf>
3. The Ofcom Metering and Billing Direction, issued 22 July 2003 (re-issued as Annex 4 to the Ofcom statement, dated 15<sup>th</sup> July 2008 entitled "The Ofcom Metering & Billing Scheme").

The Interpretation Act 1978 shall apply for the purpose of interpreting this approval as if it were an Act of Parliament. Any word or expression used in this Approval shall unless the context otherwise requires have the same meaning as it has in the Act or in related documents.

## **PROPOSED APPROVAL**