



Metering and Billing Approval Certificate

This certificate is issued to

Virgin Media

of

**Bartley Wood Business Park
Bartley Way
Hook
RG27 9UP**

to certify that the Total Metering and Billing System used by the above company for providing the following Public Electronic Communications Services

Direct-dial (on-network) voice frequency switched telecommunications services for residential customer base

has been found to comply with

Annex 4, The Ofcom Metering and Billing Direction, dated 15 July 2008
(formerly "The Oftel Metering and Billing Direction" issued in 2003)

APPROVED

Signed

Issue Date

9 January 2009

On Behalf of BAPT

Number

BAPT/09/MET0071

This certificate has been issued by the British Approvals Board for Telecommunications in accordance with the Metering and Billing Approval Scheme of the British Approvals Board for Telecommunications. Conditions for the validity of this certificate, if any, are listed in the Annex. This certificate is not transferable and remains the property of BAPT.

This certificate is valid from 9 January 2009 until not later than the end of December 2010
The latest information on the status of this Approval can be found at <http://www.babt.com>

**APPROVAL IN ACCORDANCE WITH GENERAL CONDITION 11
AS NOTIFIED UNDER SECTION 48(1) OF THE
COMMUNICATIONS ACT 2003**

The British Approvals Board for Telecommunications (BABT),

- being an Approval Body as referenced in General Condition 11 contained within the Oftel Notification dated 22 July 2003 under Section 48(1) of the Communications Act 2003 (hereinafter referred to as “the Act”),
- having on 24 November 2008 given notice to such persons as BABT considers appropriate of a proposal to give this approval,
- and having considered any representations received from such persons by 31 December 2008

hereby approves, in accordance with the General Condition, the Total Metering and Billing System operated by Virgin Media which is used to provide the Public Electronic Communications Services listed in Section A, subject to the conditions listed in Section B which must be complied with if this approval is to apply.

A. Public Electronic Communications Service(s) within the scope of this Approval

1. Direct-dial (on-network) voice frequency switched telecommunications services for residential customer base

Other services may be available but are not within the scope of this Approval

B. Conditions which must be complied with if this Approval is to apply:

1. Virgin Media shall advise BABT promptly if there is any reason to believe that any requirement of the Oftel Metering and Billing Direction (the Oftel "Direction" – see document 3 below) is not being met in relation to this Approval;
2. Virgin Media shall ensure that any proposed changes to the approved Total Metering and Billing System (TMBS) are appraised before being implemented in order to establish that the TMBS will continue to meet the requirements of the Oftel Direction;
3. Virgin Media shall provide to BABT, using measures accepted by BABT and in the manner agreed with BABT, regular monthly evidence to indicate whether or not the performance of the approved TMBS continuously complies with the requirements of the Oftel Direction;
4. This Approval is valid from 9 January 2009 until 31 December 2010. No later than two months prior to the expiry date, Virgin Media shall submit to BABT an application for approval of the TMBS under the Ofcom Metering and Billing Direction (see document 4 below) which is used to provide the Public Electronic Communications Services listed in Section A that will be in service beyond the expiry date.

C. Documents Relating to this Approval

1. Communications Act 2003
2. Notification under Section 48(1) of the Communications Act 2003 (modifying General Condition 11 under section 45 of the Communications Act 2003), dated 15 July 2008
3. The Oftel Metering and Billing Direction, dated 22 July 2003 (re-issued as Annex 4 to the Ofcom statement, dated 15 July 2008 entitled "The Ofcom Metering and Billing Scheme")
4. The Ofcom Metering and Billing Direction, dated 15 July 2008

The Interpretation Act 1978 shall apply for the purpose of interpreting this approval as if it were an Act of Parliament. Any word or expression used in this Approval shall unless the context otherwise requires have the same meaning as it has in the Act or in related documents