

Metering and Billing Scheme Certificate of Technical Compliance

This certificate is issued to

TalkTalk Communications Ltd trading as TalkTalk Business

of

**Stanford House
Garrett Field
Birchwood
Warrington
Cheshire
WA3 7BH**

to certify that the Total Metering and Billing System used by the above company
for providing the Public Electronic Communications Services
described in the Annex to this Certificate

has been found to comply with

The Ofcom Metering and Billing Direction, dated 15 July 2008

APPROVED

Signed

Issue Date: **23rd April 2011**

On Behalf of BABT

Number: **BABT/MET1067 Issue 3**

This certificate has been issued by the British Approvals Board for Telecommunications in accordance with the Metering and Billing Approval Scheme of the British Approvals Board for Telecommunications. Conditions for the validity of this certificate, if any, are listed in the Annex. This certificate is not transferable and remains the property of BABT.
This Certificate constitutes page 1 of the combined Certificate and Annex

This certificate is valid from **23rd April 2011** until not later than the **03rd November 2013**
(For scope of certification prior to the validity date on this certificate please refer to BABT)



Annex to

CERTIFICATE OF TECHNICAL COMPLIANCE

Identification of Total Metering and Billing System:

"TalkTalk Business"-branded Public Electronic Communications Service"

Relevant Documentation

Title	Reference	Version
High Level Description	Policy-TTB HLD	v3.0 FINAL_11012011
Measurement Strategy	Policy-TTB Measurement Control Strategy	_3.0 FINAL_11022011

Services covered by this Certificate according to the relevant Annex in the Direction:

Annex B Fixed Publicly Available Telephone Services


The Retail provision of Business:

- Dialed PSTN Voice – Outbound products: CPS, IDA and directly connected call traffic
- NTS Voice – Inbound products: All 08 and 09 NTS services including IVR Solutions
- Telephone Preference Service (TPS) and Opal Replay call traffic but excluding International Freephone numbers (IFN) and Universal International Freephone numbers (UIFN)

Annex C Mobile Publicly Available Telephone Services

The Retail provision of Business Post Pay **ONLY**:

- GSM and UMTS Telephony and Short Message System (SMS)
- Inbound roamed GSM and UMTS Telephony and Short Message System (SMS)

Signed:  on behalf of BABT	Date: <i>23rd April 2011</i>
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