

Metering and Billing Scheme Certificate of Technical Compliance

This certificate is issued to

British Telecommunications plc
BT Retail (Consumer) Line of Business

of

BT Centre
81 Newgate Street
LONDON
EC1A 7AJ

to certify that the Total Metering and Billing System used by the above company
for providing the Public Electronic Communications Services
described in the Annex to this Certificate

has been found to comply with

The Ofcom Metering and Billing Direction, dated 15 July 2008

Signed

On Behalf of BABT

Issue Date:

3rd August 2011

Number:

BABT/MET1001 Issue 1

This certificate has been issued by the British Approvals Board for Telecommunications in accordance with the Metering and Billing Approval Scheme of the British Approvals Board for Telecommunications. Conditions for the validity of this certificate, if any, are listed in the Annex. This certificate is not transferable and remains the property of BABT.

This Certificate constitutes page 1 of the combined Certificate and Annex

This certificate is valid from 3rd August 2011 until not later than the 3rd February 2013.
(For scope of certification prior to the validity date on this certificate please refer to BABT)

Annex to Metering and Billing Scheme

Certificate of Technical Compliance

Identification of Total Metering and Billing System:

BT Retail Consumer Channel Fixed Line Voice Services TMBS

Relevant Documentation

Title	Reference	Version
High Level Description	MBA100: High Level Description / Measurement Strategy	Issue 7 dated 7 th June 2011
Measurement Strategy	MBA100: High Level Description / Measurement Strategy	Issue 7 dated 7 th June 2011

and all subsequent issues of the above relevant technical documentation which have been formally accepted by BABT in accordance with the Certification Regulations of BABT

Services covered by this Certificate according to the relevant Annex in the Metering & Billing Direction dated 15th July 2008 :

Annex B Fixed Publicly Available Telephone Services

** Fixed Publicly Available Telephone Services – Retail only:

BT Branded Switched Telecommunications Network Services Providing:-


- Fixed Line Public Switched Telecommunications Network calls (Usage) and Non-Usage Consumer Services
- Operator Controlled Public Switched Telecommunications Network calls (Usage)

Note: Excluding any data service charges that may appear on fixed line bills and any services provided by a wholly owned subsidiary.

** This service is also compliant with Annex F (Undercharging Detrimental to Customers)

Conditions:

This certificate is issued conditional upon BT completing the work items identified in the document 'BT Retail (Consumer) MET1001, Conditions attached to the Approval', within the stated timescales.

Signed:  on behalf of BABT	Date: <u>3rd August 2011</u>
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